

Centrelink Agency

The Centrelink Agency at CCH can assist with the following:

WHEN:
Monday to Friday

TIME:
Appointment Only!
Call - 5472 4842

WHERE:
Castlemaine
Community House
(30 Templeton St.)

- use internet enabled computers & printers
- access free Wi-Fi without a password
- get brochures and fact sheets
- get reply paid Medicare envelopes
- scan, copy, print & upload documents
- verify identity documents.



Our friendly Agents can also help with general questions about payments and services.



CASTLEMAINE
COMMUNITY
HOUSE



If you would like more information on the services in this flyer or you would like to make an appointment, please call (03) 5472 4842.

Appointments may be conducted via phone or video link depending on COVID-19 (coronavirus) Restrictions.

Financial Services



Feeling a Covid related
financial pinch?

Take advantage of the
FREE
services available at



CASTLEMAINE
COMMUNITY
HOUSE



CASTLEMAINE
COMMUNITY
HOUSE

30 Templeton Street
Ph: 5472 4842
www.cch.org.au
customerservice@cch.org.au

Financial Counselling

WHEN:
Thursdays
(fortnightly)

TIME:
Appointment Only!
Call - 5472 4842

A free and confidential service, financial counselling is for anyone who is feeling stressed or trapped by their financial situation, who've had changes in their circumstances and/or who need to deal with debts that just keep piling up.

Financial Counselling can:

- Give you ideas and advice for dealing with debts, unpaid bills or fines.
- Negotiate with creditors.
- Help you organise a personal money plan or budget.
- Provide information about bankruptcy.

The service is provided in partnership with Catholic Care-Sandhurst.



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Tax Help

WHEN:
Thursdays
(August-October)

TIME:
Appointment Only!
Call - 5472 4842

Tax Help is a free and confidential service to help people complete their tax returns.

Conducted by an Australian Tax Office trained and accredited community volunteer, who can help you lodge your tax return or amendment online or claim a refund of franking credits.

Eligibility for Tax Help:

- Income less or around \$60,000.
- Don't run your own business.
- Don't own or share ownership of a rental property.

If you're eligible for Tax Help, you will need a MyGov account linked to the ATO.



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No Interest Loan Scheme

WHEN:
Tuesdays

TIME:
Appointment Only!
Call - 5472 4842

Not-for-profit organisation Good Shepherd has launched Household Relief Loans Without Interest for people impacted financially by COVID-19, in collaboration with the Australian Government and National Australia Bank.

The loans of up to \$3,000 can go towards paying rent and utilities such as electricity bills, with the money paid directly to the landlord or utility company rather than cash-in-hand to the consumer.



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